

Operational Alert

September 19, 2024

The TSA has issued new requirements for Cargo shipments on passenger carriers traveling to or through the United States and originating from one of these [identified countries](#). These new requirements mandate that cargo may only be tendered from shippers with whom the forwarder has an established business relationship (EBR).

Effective September 23, 2024, forwarders/agents must verify and attest that all shippers associated with their shipments originating from one of the identified countries must meet at least one of the following criteria:

- The shipper is a **Known Consignor** under the security program of national authority; or
- The shipper has an account with the forwarder that was established prior to September 2, 2024, and contains at least one of the following:
 - The shipper's shipping and billing address and documented payment or credit history.
 - Documented sales history, including any relevant contacts or activities.
 - Other documented business correspondence or records.
- For shippers who became customers after September 2, 2024, the forwarder must have records of the following information:
 - A business or corporate registration certificate, license, or record.
 - Billing or corporate information including name, address, phone number, and email.
 - Contact information for an authorized point of contact for the account.
 - Payment information (e.g., a corporate credit card).
 - A signed contract between the shipper and the forwarder.

Forwarders can use the [Freight Forwarder Declaration](#) form to comply with these new TSA regulations. This document will be completed and signed by the Freight Forwarders and attached to the cargo documents upon tender.